

APSA

ARIZONA PROCESS SERVERS ASSOCIATION

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www.arizonaprocessservers.org

PRESIDENT'S MESSAGE

To the Membership of the Arizona Process Servers Association

For those of you who did not attend this year's conference I wanted to let you know what you missed.

There were two free social events where process servers from not only throughout the State of Arizona were able to network but we also had Process Servers from across the nation. The classes and presenters were great and there was plenty of door prizes and food.

The Arizona Fraternal Order of Police provided a great atmosphere and great food. If you did not get any BBQ or Hot wings you missed out. The members of the FOP were great hosts.

At the yearly membership meeting I was elected as your Association President for a second term. As President of the Association I hope to continue addressing some of the concerns of the membership. This last year was focused on the Conference and I did not hear of any complaints and all comments were positive. We really hope to see you all of the membership next year.

The Board is striving to continue the efforts for representation in the State Legislator and is working to develop a positive relationship with the Arizona Clerks of the Court Association. We have also been approached by the Lobbyist for County Elected Officials who also represents the Constables. This Lobbyist is willing to speak with us and work with us in our endeavor to change some state laws to include Licensed Process Servers.

Your Board of directors is also working into looking into various services the members can obtain at discounts for being members of the association. One of the areas we have looked into is group discount for accepting credit cards. This is an ongoing process and we hope to know information before the next news letter.

As always I want to hear your input so feel free to call me or send me an e mail at lrpi@frontiernet.net

In the meantime I would like to take this opportunity to thank you for re electing me as your Association President and would like to wish you all a Safe and Happy Holiday Season.

Happy Halloween
Happy Veterans Day (Thanks to all of you who have Served our Country)
Happy Thanksgiving
Merry Christmas
And
Happy New Year

Larry Ratcliff
President



EDITOR'S CORNER

Hello everyone. I hope you enjoyed this year's conference. I heard very positive feedback from the members. This year once again we will be trying to get the trespass bill passed through legislation. Keep an eye out for emails. We will, at one point, need you to write to your legislators for the support of all our members. We have a few new board members and I would like to welcome them aboard;

Tamara Nieto from Flagstaff, who has served on many positions of your board in the past and Tom LaVance, from Phoenix, who is new to the board and is going to be working on increasing our membership this year.

A quick reminder; 2011 Annual Membership Dues are due January 1, 2011. We hope you all will renew sometime in January. Remember, after January 31, 2011 your dues will be delinquent and subject to a late fee!

CLE hours in Tucson are coming up this December! Check out the <Training> tab at the website: www.arizonaprocessservers.org

Have a wonderful holiday season.

-Patty Chlebanowski-

Hello from your board of directors!

Director: Thomas La Vance

To the Membership of the Arizona Process Servers Association and its Board

Dear Mr. Ratcliff

It is truly an honor to have been elected to serve alongside yourself and the other members of the Board for the Arizona Process Servers Association. I am humbled by the level of experience and respect represented on our Board. My hope is to serve our Association as well as you and the other Board Members have done. Since I am relatively new to the Association, I should try and introduce myself to the membership.

I entered our industry in 1999 as an in-house service coordinator for Bryan Cave, LLP. In 2004, I started my own company, Arizona's Best Legal Services which I continued to run until this year. Recently, I merged my operations with Nationwide

Legal, which provides me with additional resources I could not have brought to bear on my own.

Prior to entering the legal industry, I spent about a decade in the investment banking industry as Director of municipal finance for a local brokerage firm. I also spent some time living in Rocky Point, Sonora Mexico. I am married and have two wonderful children.

I currently serve on a couple of other non-profit boards unrelated to our industry. I believe our greatest responsibility and challenge is to insure the highest level of communication between our members and our Board. With that in mind, please feel free to contact me by phone or email at any time.

Sincerely,

Tom LaVance

Director: Luis Figueroa

Hello to all Arizona Process Servers Association Members. I am glad to once again be a Director for the Association. This past year just flew by and here we are again starting a new year. First of all I would like to thank everybody that was on the board and those who were not but are actively involved with the Association throughout the year. I came to realize that we all need each other and we need to really support our Association in any way we can. We have come across issues where they wanted to serve speeding tickets via mail and not have to use a process server. California had an issue where they wanted to tell the process servers when and when they could not serve process. We need to remember that is our careers we are talking about and possibly the future of our children whom might want to work in the business later on in the years to come. It is very important that we have a lobbyist who will represent us when issues come up that we need to take action on. Of course this is not free but one thing we can do to bring more income to the Association is by taking classes that are offered by the Association throughout the year and not the ones being offered by other private companies. Yes you might save a little bit of money by doing it that way but is that company going to support you when you need someone to lobby for us? Think about it. Small changes like this will make a big difference at the end and we will become a bigger and stronger Association.

Luis Figueroa Sr.
Accurate Legal Support Services, Inc.

Director: Ron Ezell – Article Submission

Can Corporations Be Honest AND Successful?

Can you be ethical and honest and still be a successful business owner in today's economy? Corporate Integrity expert and author Larry Johnson thinks so and is challenging Arizona businesses to embrace "Absolute Honesty". "Arizona has had a negative perception around the country lately," said Johnson. "Our hope is to unite to change that image by spotlighting the honesty and integrity of our business community."

Johnson focuses on how to build a cultural infrastructure rooted in the Six Laws of Absolute Honesty:"

Law #1: Tell the Truth. Too often, "telling it like it is" amounts to professional suicide. In the long run, however, there is no other way to earn the trust of employees, customers, and shareholders.

Law #2: Tackle the Problem. When the prevailing attitude is always to cooperate but rarely to confront, you can expect problems to fester under the surface. The solution is constructive confrontation, an essential technique.

Law #3: Disagree and Commit. Who hasn't been to a meeting where everyone "agreed" on a decision, then ran back to their desks to lobby against it or even sabotage it? Better methods of consensus are available, as are mechanisms for what to do when you're asked to support a decision that is morally, ethically, or legally wrong.

Law #4: Welcome the Truth. Its human nature to defend yourself against criticism and to attack when you feel attacked. A culture of absolute honesty not only addresses this issue but transforms it into a potent tool for growth.

Law #5: Reward the Messenger. Speaking out against the status quo usually brings retribution. At an absolutely honest company, it brings reward. The transition from payback to payout is one of the trickiest cultural changes to navigate, but it can be done.

Law #6: Build a Platform of Integrity. If a company wants its people to contribute their ideas freely and to speak up when wrongdoing occurs, it must lead by example. That means communicating and clarifying the values that matter – and sticking to them when times get rough.

With the current business issues facing our nation today, such as the mortgage and foreclosure crisis, Corporate Integrity is lacking. Johnson explains how businesses can make money by making a difference in their communities.

Calendar of Events

Court Holiday – Veterans Day
Thursday, November 11, 2010 – **COURTS CLOSED**

Maricopa County Testing for Process Servers Certification
Thursday & Friday, November 18th & 19th, 2010 promptly at 9:30 AM-
YOU MUST PRE REGISTER
620 West Jackson - Third Floor - Suite 3017, Phoenix, AZ

Court Holiday – Thanksgiving Day
Thursday, November 25, 2010 – **COURTS CLOSED**

Arizona State Mandatory Holiday
Friday, November 26, 2010 – **ALL STATE OFFICES CLOSED**

APSA CLE Classes – Tucson, Arizona
10 hours available
Saturday, December 11, 2010 – **See the website for details!**

Maricopa County Testing for Process Servers Certification
Thursday & Friday, December 16th & 17th, 2010 promptly at 9:30 AM-
YOU MUST PRE REGISTER
620 West Jackson - Third Floor - Suite 3017, Phoenix, AZ

Arizona State Mandatory Holiday
Thursday, December 23, 2010 – **ALL STATE OFFICES CLOSED**

Court Holiday – Christmas Day
Friday, December 24, 2010 – **COURTS CLOSED**

Court Holiday – New Year’s Day
Friday, December 31, 2010 – **COURTS CLOSED**

Court Holiday – MLK/Civil Rights Day
Monday, January 17, 2011 – **COURTS CLOSED**

Arizona Process Servers Association – Board Meeting
Saturday, January 22, 2011 – **Watch the website for details!**

Maricopa County Testing for Process Servers Certification
Thursday & Friday, January 27th & 28th, 2011 promptly at 9:30 AM-
YOU MUST PRE REGISTER
620 West Jackson - Third Floor - Suite 3017, Phoenix, AZ

Court Holiday – Presidents Day
Monday, February 21, 2011 – **COURTS CLOSED**

Maricopa County Testing for Process Servers Certification
Thursday & Friday, February 24th & 25th, 2010 promptly at 9:30 AM-
YOU MUST PRE REGISTER
620 West Jackson - Third Floor - Suite 3017, Phoenix, AZ

SOME IMPORTANT WEBSITES

NOTE: Now that we are posting the newsletter online, if you are reading this “online” you can <Ctrl>-Click on any links in this document to go right to the website!

Stay up to date with all legislative changes, including those that may affect process serving rules and regulations at the following website:

www.azleg.state.az.us

Process service related information that would be of interest for APSA members is available on our list serve. To join the list serve, send an email, with your name in the subject line to:

AZPSA-subscribe@yahoo.com

An auto-respond email will come back to you giving instructions on how to join.
This list will only be open to current members of APSA.

Process Servers and Court Exchange Meeting dates, minutes and agendas can be viewed at:

www.clerkofcourt.maricopa.gov

Click on “Process Servers” under “Services”
Process Server Coordinator Sandy #602-476-1737

Supreme Court Process Server Program can be viewed at:

<http://www.supreme.state.az.us/cld/pps.htm>

A wealth of information including continuing education information
Kimberly Siddall #602-452-3378

ARIZONA PROCESS SERVERS ASSOCIATION

***ANNUAL RENEWAL
DUES NOTICE***

NOTICE TO ALL MEMBERS:

DUES ARE DUE ON JANUARY 1, 2011

AND ARE

DELINQUENT AS OF JANUARY 31, 2011

Delinquent dues will be assessed a \$25 late fee. No exceptions.

KEEP YOUR MEMBERSHIP CURRENT

AND

PAY BEFORE JANUARY 31st

YEARLY DUES: \$50.00

If **no changes** in your membership listing are needed, just use this form –
Sign your name and mail it with the dues, and consider yourself renewed.
And **THANK YOU** for your renewal. The association would not be here without you.

Printed Name of Member Renewing: _____

By signing, I am stating that no changes are to be made to my 2010 membership listing, as all information currently listed is correct.

Signature of Member: _____ Dated: _____

Please return this form with your check for \$50.00 made payable to APSA, to:
APSA Administration P.O. Box 2233, PHOENIX, AZ 85002

If changes are needed, please send in dues with a new membership application, so that the changes can be reflected in the membership database and on the web site. If no new membership application is received, all information will remain as listed.
Thank you.

ARIZONA PROCESS SERVERS ASSOCIATION
2011 Membership Application/Renewal Form

(Please list your address and telephone exactly as you want it to appear in the directory)

Name: _____

Firm: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone Number: _____ Fax: _____

Personal E-Mail Address: _____

Web Site Address: _____

Counties/Areas Served: _____

ACPS Certified _____ Yes _____ No Member of APSA since _____

List me in the roster under the city of: _____

If you want to be listed under additional cities in the directory attach another application of form and include \$15.00 for each additional city.

Please answer YES or NO to the following services you may provide in addition to the service of process:

- | | | |
|------------------------------|-----------------------------|-----------------------------|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No | Legal Messenger Service |
| <input type="checkbox"/> Yes | <input type="checkbox"/> No | Skip Tracing |
| <input type="checkbox"/> Yes | <input type="checkbox"/> No | Record Searches |
| <input type="checkbox"/> Yes | <input type="checkbox"/> No | Full Investigative Services |

P.I. License No. : _____ Expiration Date _____

**** VOLUNTARY LEGISLATIVE FUND DONATION**** \$ _____

I hereby apply for membership (or membership renewal) in the Arizona Process Servers Association. I agree to abide by its laws and maintain the highest ethical standards in carrying out the duties of my profession. I state that I have no felony convictions and my license is current.

Please attach a copy of your license, front & back.

I am applying as an out of state member. _____

Signature _____ Date: _____

Please enclose a check for \$50.00 made out to APSA, and mail to:

Arizona Process Servers Association
P.O. Box 2233, Phoenix, AZ 85002
(602) 476-1737

**APSA
P.O. BOX 2233
PHOENIX, AZ 85002**

To: