



The Newsletter

President's Column By Ron Ezell

APSA Newsletter, 1st Qtr. 2020

I would like to start this column by thanking the members of the Arizona Process Servers Association for the support and leadership shown daily for their true knowledge regarding the Rules and Statutes of Process Serving.

The ups and down of the past 10 years is now behind us and we can now look forward to the coming 10 years and what it may bring. The new board of

directors for APSA had the first Board Meeting of this year and set the dates for future Board Meetings, Continuing Education Hours and the 2020 Conference.

The Arizona Legislature will most likely surprise us with Bills in the House and Senate. Again the Legislature Committee will be on the lookout monitoring those Bills that could affect Process Serving.

Our new Officers, Board Members and Administrator are pulling new ideas together for Continuing Education hours



that we are looking forward to sharing with our membership.

I'm excited about the new Board of Directors and working with them as we attempt to bring new members and new ideals into this great association that was originally founded in 1973.

Inside...

- AZPOINT & Orders of Protection
- Changes to what you serve on evictions
- "ACPS" replaced by "APSA Certified Process Server"

Let us know how you like the APSA Newsletter by calling the office at (602) 473-1737 or dropping us an email at azserverassoc@gmail.com If you have an item, comment, suggestion, opinion or view, especially one that differs, let us know. We'll be happy to publish it!

Changes & Continuing Education in the Works

We've got some changes that you may have noticed happening: a more efficient website directory listing system, the office telephone number that gets answered (yes, there's a *real* telephone on my desk now), new classes being developed, and new formats for presentations.

These changes are about you — the professional process server. For those who have taken the ACPS class, the Board changed the ACPS designation to APSA Certified Process Server. New

class graduates and returning students will have the APSA Certified Process Server designation starting this year.

We're also watching what our elected officials and judiciary are doing. As usual, we'll be bringing you information you can use in the *Training Corner* column. It's worth the read.

The last two years of the *Training Corner* are used, in part to insert changes and updates in the APSA *Training Manual* (to be renamed). Speaking of which, we'll be issuing the

Manual in PDF format as part of our new class curriculum. Of course, we still have plenty of paper manuals, but the cost of publication was shown to exceed revenue.

So, when you come to your next APSA class, be sure to bring your laptop!

Be sure to check your email and the APSA website for updates and information about classes, meetings and news on the spur.

As always, if you have any questions, call the APSA office line at (602) 476-1737. - BRG

Editor's Column *Barry R. Goldman*

Challenges abound. It's pretty busy in my office — writing the Newsletter, managing the administrative duties for our Association and handling all of life's other things.

Patty officially retired, and I have to say — WOW! She really had a lot on her plate. Patty and her husband, Wayne have given so much to APSA. I don't think one can know the dedication, perseverance and patience these two must have had over the years.

So, with the changing of the guard brings us some new challenges and goals. Aside from our personal goals, I know that each one of us has business, family and other goals.

APSA has goals, too. Two of our goals are to increase membership and improve our communication within the process serving profession — both within and without the process serving community. That's where you come in.

Your input is needed. Most people don't give input, even when it affects them directly. So, I am asking you to give APSA input. What is it that you want from your association? What is it you like, don't like, would like to see and have us do for you? We've got a special relationship with some, but not enough of you. APSA is YOU.

Aside from education, APSA

is an advocacy group — dedicated to the Arizona professional process server. But, again, we need your input. And your time.

Our legislators are back in session, and already on the move. We've seen effects on our profession and on the public with the new protective order statutes, and we're working to resolve some misconceptions and deficiencies. (See the story in this issue's *Training Corner* column).

The Supreme Court contacted us to ask if we could provide them with help to contact process servers — some of you may receive an email regarding training on the new AZPOINT system.



As many know, I'm skeptical when government folks who don't have practical experience try to teach or regulate those who do. But as I've gotten older, maybe I've gotten wiser. I'll read, listen, analyze, and ask questions.

And I'll be happy to pass on what I learn to you.

See inside for more.

— BRG

Bank Notes from your APSA Secretary/Treasurer *Tamara Nieto*

Hello All,

I am Tamara Nieto, your new APSA Secretary, writing you from the Northern part of our state. Some of you APSA members who have been around awhile may remember me as an active board member and instructor in the 90's and first part of the millennium. My company is Northern Arizona Investigations up in Flagstaff. So, what have I been up to all this time?? Well, my husband and I decided to pursue a dream of raising a good part of our own food. I have been busy with a massive garden as well as chickens, turkeys, beehives, cattle and GOATS! Why goats???? Because they have the cutest kids ever of course. Who can resist them?? If any of you have a desire to play with

goats or partake in some goat yoga, don't be shy, give me a holler. For our family, I make goat cheese, yogurt, ice cream, butter and goat milk soap!!! It's a lot of work but well worth it.

I could go on forever about goats, but this is a professional article in an outstanding newsletter. I love APSA and have been a member since the late 80's. I am going to do my best to be a good secretary to this incredible organization, and by incredible I mean the steadfast way this organization has remained a supportive force in the process serving industry for so many years. I am very proud of all the current and past board members that have given so much of their time and energy to this association.

The Amazing Patty was your last secretary, so I'm a little intimidated by the act I have to follow, but I'm going to give it my best shot!

As of the 1st quarter board meeting 50% of membership had paid, which is a good sign. Two years renewal for 60 bucks! Who can pass that up? We've got some interesting things on the table. I feel it's going to be a good year and why not, it's 2020 for goodness sakes! Looking forward to hearing from you with concerns, ideas and any good goat stories you want to share.



“We’ve got some interesting things on the table. I feel it’s going to be a good year...”



APSA

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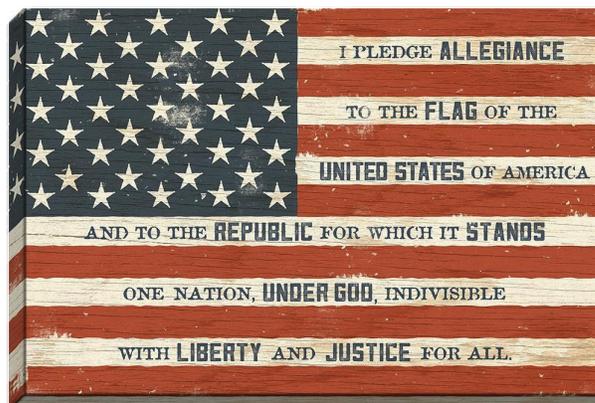
The APSA Newsletter

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Disclaimer: Comments and opinions expressed in the APSA Newsletter are that of the writer and do not necessarily reflect the opinion of the Association, its Officers or Board.

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National Affiliation:

APSA was originally founded in 1973. It is the sole state association of process servers recognized and chartered by NAPPS — the National Association of Professional Process Servers — in Arizona.

APSA Newsletter Quarterly Publishing Schedule

1st Quarter: (Jan. 1-Mar. 31)
All submissions are due no later than Feb. 1st.

2nd Quarter: (Apr. 1-June 30)
All submissions are due no later than May 1st; The annual publication of the Bylaws and Code of Ethics occurs in this edition.

3rd Quarter: (July 1-Sept. 30) **All submissions are due no later than July 1st. Publication shall in no circumstance be any later than 30 days prior to the scheduled Annual Conference and Educational Event. (See Bylaws, Article VIII, Section I.)**

4th Quarter: (Oct. 1-Dec. 31) **All submissions are due no later than October 31st.**

Schedule changes: Publication schedule may be subject to change for any reason including but not limited to accommodating Board meeting dates, continuing education events, special submissions, news or other information to better serve our members and other readers. Additional Newsletter editions may be published at the direction of the APSA Board.

Changes & Corrections: If you have changes or corrections to your contact information, please let us know.

APSA

Server Profile: Don Stiver

Since 1972 -- "A DREAM REALIZED - FOUNDED ON OLD FASHION INTEGRITY AND A HANDSHAKE"

Don Stiver is Pima County process server number 44, which means he's been at this a very long time...

Don first caught the bug of serving and being a part of the judicial system in 1972 while working for Fred and Evelyn Hammel, owners of Attorney Court Messenger Service. In 1975 he went into partnership with Ron Ezell, former owner EZ Messenger

and current president of APSA, the largest process serving company in the state of Arizona. Finding himself a single dad of two beautiful girls, Don left the process serving business and went to work for the Southern Pacific Railroad in 1978.

During his years with the railroad, he has always continued to provide service for his select few favorite clients. Having retired in 2016, he now has the time and opportunity to once again engage full time in his passion and love of serving and

being a part of our judicial system.

Don currently serves his community working with USAF MARS and the Pima County Office of Emergency Management. Utilizing his vast experience and knowledge of ham radio technology, he is responsible for emergency communication support in Pima and Santa Cruz counties.

Don is a part of "Operation Life Saver", which educates the public about trains and railroad crossing safety. Connecting with young people and the future of our communities, Don utilizes the classroom and school systems to



teach and mentor kids about railroad safety as well as the importance of railroads in American culture and economics.

Don is supported in his endeavors by his wife Sunny, his girls Amanda and Sarah, 6 grandchildren and a multitude of friends and colleagues alike.



Hi, I'm Patty Chlebanowski, long-time Secretary of APSA. Frontier Insurance Agency, Inc. has been in business for 50 years. Frontier Insurance Agency, Inc. wants to help members and friends of APSA and AALPI to write your Notary Bonds, Court Bonds (Appeal and Cost Bonds), and Probate Bonds (Personal Representative, Conservatorship & Guardianships). We also write MVD (Lost Title Bonds).

PATRICIA CHLEBANOWSKI
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If you know an attorney who handles Probate matters, please drop my name to them. If you have any needs, please give us a call. Frontier can usually get a bond written in about 24 hours.

Eviction Rule Changes — Administrative Office of the Courts

On August 27, 2019, the Supreme Court adopted a court rule change effective January 1, 2020, which amended Rules 5(d)(3)&(4) and 10(a)&(c), Rules of Procedure for Eviction Actions.

The amendment to Rule 5(d) requires the landlord to serve additional relevant documents with the complaint.

Effective January 1, 2020, Rule 5(d)(3)&(4) provide as follows:

d. Additional Requirements for Complaint.

(3) A copy of the provisions of any lease agreement and any addendums related to the underlying basis of the eviction action must be served with the complaint.

(4) If the action is based on non-payment of rent, a copy of the accounting of charges and payments for the preceding six months must be served with the complaint.

Serve the following documents on the defendant:

- Summons,

- Complaint,
- Residential Eviction Information Sheet
- A copy of the provisions of any lease agreement and any addendums related to the underlying basis of the eviction action; and
- A copy of the accounting of charges and payments for the preceding six months, if the action is based on non-payment of rent.

Training Corner: Clearing the Air about Protective Orders — Barry R. Goldman

Much has been discussed about the changes that came out of revisions to the statute for issuance and service of Orders of Protection. To recap, the legislature and governor passed a bill revising ARS §13-3602, *Order of protection; procedure; contents; arrest for violation; penalty; protection order from another jurisdiction; definition.*

The result was a (rushed, some would say) development and implementation of an electronic issuance and reporting system by the Arizona Criminal Justice Commission. The AZPOINT system was conceived and brought online at the beginning of this year. But, as we have heard, sheriffs and constables are oft times ill-equipped to cope with the requirements imposed. So, while the courts are mandated to receive and issue Orders of Protection electronically or otherwise to the serving officer, those law enforcement officers who are mandated to receive and serve the orders are sometimes unable to comply.

While the Constable is the second elected official comprising the Justice Court, the Sheriff is not. Most OP's are issued at the justice and municipal court levels.

Statute [ARS §13-3602(D)] reads, "A fee shall not be charged for filing a petition under this section or for service of process", but several sheriffs, not being part of the justice court, reportedly do not begin to serve process until they have a (\$200 to \$500) deposit in hand from the justice court. For the victim, some OP's are sitting at the civil divisions waiting for fee deposits from the justice courts, not having been yet attempted.

We respect and appreciate our law enforcement officers (some process servers are retired or former

LEO's), but we see they are stuck in a bind that can negatively affect a victim of domestic violence.

Mandated assignment to the sheriff, constable or city police can affect process servers. I'll give you a real-life example from my days working as a collection supervisor for a major automobile finance company. We had a rule, strictly enforced, that when a car was to be repossessed, the assignment went to a single repo agency. Not two, three or any other number – but one. This was because the company learned its lesson several years before.

Two agencies were assigned by the office to go after the same car. One night, after several frustrating attempts (the customer was actively evading), Agency A picked up the car and shortly thereafter reported the recovery to the finance company. When the customer found out, he was furious and called the finance company threatening all kinds of havoc. An adjuster from Agency B, not knowing the car got picked up, went to the same location the following night and knocked on the door, contacting the angry customer. The adjuster from Agency B was verbally abused and physically assaulted by the (former) owner, resulting in injuries requiring hospitalization. The finance company was found liable for the adjuster's injuries because they were negligent in assigning the account out to two competitors, bidding one against the other. Agency A did not have a duty to report the recovery to Agency B (they didn't know about Agency B) so the assignment would be cancelled, but the finance company did.

The finance company had a duty not to negligently endanger the repossession agent by their reckless



disregard for safety.

In the same vein, experienced process servers know it is unsafe for two servers to be assigned the same assignment. Which brings us back to ARS §13-3602.

Point one. While many of us have read or heard that the sheriff or constable is mandated to serve OP's, there has been confusion surrounding the question of whether a process server can also serve an OP. My answer is "**Yes, process servers can serve OP's**".

Let me explain. ARS §13-3602(I) states, "After granting an order of protection, the court shall provide the order to a law enforcement agency or a constable as set forth in subsection J of this section for service or to an entity that is authorized in subsection K of this section authorized to serve process pursuant to rule 4(d) of the Arizona rules of civil procedure, a peace officer or a correctional officer as defined in section 41-1661 who is acting in the officer's official capacity may serve an order of protection that is issued pursuant to this section. Service of the order of protection has priority over other service of process that does not involve an immediate threat to the safety of a person."

(A caveat – This section of the statute mentioning "priority" does not appear to be limited to sheriffs, constables or cops – so best practice is to assume it includes process servers. My advice would be to prioritize service of an OP.)



Training Corner: Clearing the Air about Protective Orders *(Continued)*

But who is authorized to serve process under Arizona Rules of Civil Procedure (ARCP) Rule 4(d)? We are. That's right – the professional process server. ARCP Rule 4(d) states, in part, "(1) ...Service of process must be made by a sheriff, a sheriff's deputy, a constable, a constable's deputy, a private process server certified under the Arizona Code of Judicial Administration § 7-204 and Rule 4(e), or any other person specially appointed by the court...".

Point two. Let's address training. The people running the training seminars on the electronic system (AZPOINT) are wrong when they have given their seminars to train judges, court clerks, constables and sheriffs to say a process server cannot serve an OP any longer. (We're getting requests from the powers that be to get process servers trained on AZPOINT.)

Consequently, the judges who rely on accurate information, their staff, the constables and sheriffs are getting wrong information when they are told that process servers cannot serve OP's any longer. (I had a discussion with a local judge who was insistent that OP's couldn't be served by process servers, any longer after he took the state class.)

It's in this statute and rules of court that we (process servers) can serve "...all process, writs, orders, pleadings or papers that are required or permitted by law to be served before, during or independently of a court action, including all such as are required or permitted to be served by a sheriff or constable..." [ARS §12-3301(A)]. And as a group, we are generally a heck of a lot more efficient than government personnel in serving process.

So, please, the next time someone tells you that process servers cannot

serve OP's, give them my number (623-640-0602) and ask them to call me.

Point three. Now, to the next issue – the electronic reporting system and filing the proof of service. Well, to put it simply -- it's a mess. There's so much confusion about it, it seems those teaching the rules as well as those affected apparently haven't read the statute. Electronic reporting of the service of the OP is not required, it's optional. Same for issuance.

So, while the powers that be have insisted in their training that all is done electronically now, especially service reporting, it's not. Just ask the constables or sheriff's deputies who don't have computers in their cars.

ARS §13-3602(P) states, "Each affidavit, declaration, acceptance or return of service shall be filed as soon as practicable but not later than seventy-two hours, excluding weekends and holidays, with the clerk of the issuing court or as otherwise required by court rule. *This filing shall be completed in person, electronically or by fax...*" (emphasis added).

The applicable rule states the same: RPOP Rule 31(i), Filing the Proof of Service: "Proof of service must be promptly filed with the clerk of the issuing court as soon as practicable after service but no later than 72 hours, excluding weekends and holidays. Proof of service may be submitted by facsimile, electronically, or in person. See A.R.S. §§ 13-3602(P), 12-1809(L) and 12-1810(K)."

With that in mind, the bottom line for the professional process server is: a) Process servers *can* serve OP's; and b) process servers *shall* file written proofs of service "...in person, electronically or by fax..." with the court clerk at the court of issuance within 72 hours of service.

Like the "old days" (before 2020), process servers can serve an OP that is given to us and hand file the proof of service over the counter or by fax at the courthouse. The courts are mandated to give the OP to the constable, sheriff or city police – but we can still receive and serve a copy of an OP given to us by the Plaintiff (Victim), his/her attorney or the courts. Yes, we (professional process servers) can still serve OP's and are not mandated to use the electronic filing system. Neither is law enforcement mandated to use AZPOINT.

But just like two repo agencies going after the same car, there may be two of us trying to serve the same defendant, so be on your best.

That, in a big nutshell is the fat skinny on the statute. **And if I'm wrong, tell me. I'll let you have the last word.**

Neither statute (discussed, foregoing) nor the rules prohibit issuance to or service of the OP by a process server. Rules of Protective Order Procedure (RPOP) Rule 31 (excerpted) states:

(a) Who Can Effect Service. A protective order can be served only by a person authorized by Rule 4(d), Arizona Rules of Civil Procedure, A.R.S. §§ 13-3602(R), 12-1809(R), or 12-1810(R) or as otherwise provided in this rule.

(c) Transmission of an Order of Protection. Upon issuance of an Order of Protection, a court must transmit the documents for service to the appropriate law enforcement agency or constable. The court may accomplish transmission of the Order of Protection and accompanying



Training Corner: Clearing the Air about Protective Orders (Continued)



documents by using a service portal managed by the Administrative Office of the Courts. But if the portal is unavailable for any reason, the issuing court must provide the documents to law enforcement in some other manner. ...

(i) *Filing the Proof of Service.* Proof of service must be promptly filed with the clerk of the issuing court as soon as practicable after service but Neither statute (discussed, foregoing) nor the rules prohibit issuance to or service of the OP by a process server. Rules of Protective Order Procedure (RPOP) Rule 31 (excerpted) states:

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(c) *Transmission of an Order of Protection.* Upon issuance of an Order of Protection, a court must transmit the documents for service to the appropriate law enforcement agency or constable. The court may accomplish transmission of the Order of Protection and accompanying documents by using a service portal managed by the Administrative Office of the Courts. But if the portal is unavailable for any reason, the issuing court must provide the documents to law enforcement in some other manner. ...

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Of Interest:



Why I Started Using Body Cameras for Serving Process

By Jacob Osojnak

Found in Pursuit Magazine

“...defendants aren’t always thrilled to have someone knocking on their door...”

<https://pursuitmag.com/why-i-started-using-body-cameras-for-serving-process/>



Lawyers are failing at cybersecurity, says ABA TechReport 2019

By Jason Tashea

<http://www.abajournal.com>

Editor’s Opinion:

HB 2622 —

Potential for More Harm than Good



Section 1. Section 11-403, Arizona Revised Statutes, is amended to read: **STRIKE:** A. The sheriff and constable and their deputies are prohibited from practicing law, or forming a partnership with an attorney-at-law.

I am generally a pro law enforcement kind of guy. I don’t like it when lawbreakers hurt other people, or their actions to hurt themselves results in harm to others. But I can see the results of removing this prohibition in this bill shooting our citizenry in the foot.

Keeping our elected officials at bay, no matter who they are is something that I believe is the responsibility of every citizen. After all, we put them in their seat — and I say, let them (make them) do their job. It’s called limited government.

When an elected official or their deputy does business outside the scope of their official duties, so long as that business has no effect on, and does not result from their position of authority, or otherwise interfere, I see no problem. But when that official is allowed to use his position to form a partnership with an adversary or supporter, that’s problematic.

I see the potential for corruption and abuse of power in removing the prohibition against the sheriff and constable and their deputies being prohibited from practicing law, or forming a partnership with an attorney-at-law, and its worrisome.

— BRG



APSA Board Meeting Minutes — December 7, 2019



newsletter was sent out November 18, 2019 to the membership via Patty Chlebanowski and posted on the website.

Continuing Education Report:

Barry Goldman reported in his written report; we will be joining AALPI and also NCISS the National Investigators on September 18th – 20th, 2020. Barry will be reviewing our current courses and updating the ACPS training manual during the year.

Legislative Report:

Barry Goldman reported two cases came before the Supreme Court of Appeal: APS vs Patriot and Singer vs Palmer. Both cases were reported in the last newsletter. Ron Ezell mentioned to make sure Barry & Ron were on the updated Legislative Digest list to obtain any bills and information for the upcoming legislative session. There are not currently any rule or statute changes at this time regarding the service of process.

OLD BUSINESS:

Larry Ratliff presented Patty Chlebanowski with an Arizona wooden plaque for her 35 years of dedicated service with the Association.

She was also given a plaque for Wayne Chlebanowski who has helped her fulfill her duties throughout many years of service.

Ron Ezell presented Patty Chlebanowski with a Silver Plate with Gold trim for her 35 years as Secretary with the Association. Patty Chlebanowski is the first Honorary member of our Association. Patty was overwhelmed with emotion and thanked everyone for the thoughtfulness for her and Wayne to be presented with this honor.

BOARD MEETING MINUTES — ADMINISTRATOR'S /TREASURER'S REPORT:

DECEMBER 7, 2019 Country Inn at 705 North Freeway, Tucson, AZ at 12:04 PM

THOSE IN ATTENDANCE:

Board Members: Patty Chlebanowski, Larry Ratcliff, Kelli McFarland, Ron Ezell, Lisa Macaluso, Barry Goldman. Members present: Candy Ratcliff, Nathan Botsch, John Osborn, Jody Chamberlain, Donald R. McKillop & Ron Wyman. Non Members present: Deborah Humphrey & Debra Morrett.

PRESIDENT'S REPORT:

Kelli McFarland called the meeting to order. She had nothing new to report at this time. She thanked everyone for their past support during her presidency.

VICE PRESIDENT'S REPORT:

No vice presidents report. Sean Laman had to resign his position.

SECRETARY'S REPORT:

Patty Chlebanowski asked if we reviewed the board minutes from June 8, 2019 that were previously emailed to the board. I did pass out a few copies to the board that was present. Did you see any corrections that needed to be made? A motion was made by Kelli McFarland to approve the Secretary's minutes and seconded by Larry Ratcliff. All in favor were asked and the motion passed. Patty reported that she has kept up with the duties of the mail, website and phone which were last checked on Thursday December 6, 2019. Emails have been checked by Barry. I view them but Barry has been responding to emails as his administrator duties.

Patty Chlebanowski turned over the corporate folder to Barry Goldman as administrator; it includes dates passwords for Post Office Box, Corporation Commission, Stephanie Irwin our CPA's information, ENOM, Directors & Officers Policy, Liability Policy, Secretary of State Trade names (2). Discussion held if Tamara should keep Luis' old computer or buy one of the newly updated smaller computers. Motion made to buy the new smaller computer at \$400.00 made by Ron Ezell & Kelli McFarland seconded it. Motion passed.

Barry Goldman provided the board and the new incoming board with a written report dated November 18 and Amended December 4, 2019. He had emailed to everyone on the board also the new incoming board members; (REDACTED)

Will need to make sure the Pay Pal monies are moved into the Checking account. Motion made to approve the treasurer's report by Kelli McFarland and seconded by Ron Ezell. Motion passed.

Barry Goldman did mention in his report that Jeff Evert's name is still on the Pay Pal Account and needs correcting. The out of state fee on Pay Pal is showing \$30.00 when the website shows \$50.00. Patty will review with Wayne to see about correcting.

COMMITTEE REPORTS:

Membership Report: Patty Chlebanowski stated Barry Goldman will be emailing invoices to our membership for the upcoming 2-year membership and will mail to anyone who is not current, or we do not have an email address for. He combined the lists in the Gmail account so we can reach even past members to hopefully recruit them again. A discussion followed for the pricing of our 2-year membership going forward. The new 2-year membership will be \$60.00. New membership will be \$75.00 which includes a \$15.00 nonrefundable Application Fee.

Patty passed on an old APSA pamphlet which we have used in the past to John Osborn who will chair the new Membership Committee.

Website Report:

Patty Chlebanowski reported that Wayne and Barry still need to get together to show Barry the website updating procedures. Wayne's schedule has not allowed him to do so yet. The meeting will take place prior to the end of the year so corrections can be made on the website going into the 2020 year.

Grievance Report:

Larry Ratcliff reported there were no current complaints to report.

Newsletter Report:

Barry Goldman reported the last



APSA Board Meeting Minutes
December 7, 2019 (Cont'd)

NEW BUSINESS:

Barry Goldman listed several meetings to watch for in his written report of upcoming meetings pertaining to changes starting in February 2020.

Barry proposed a new Bylaw Change to Article 3, Section 1. This was tabled to be discussed at the next board meeting in January.

A discussion was held regarding changing banks. At this time both the Administrator and the Secretary both have a Bank of America in their location available so no changes will be made.

An Executive Session was called. All non board members left the room.

The new board for 2020 – 2021 was sworn in excluding Tamara Nieto who will be sworn in at the January board meeting.

Motion to adjourn the meeting was made by Barry Goldman and seconded by Larry Ratcliff. Motion passed.

Meeting was adjourned at 1:30 PM. Submitted by: Patty Chlebanowski, Secretary

The Greenville News Updated 9:59 a.m. MST
 Nov. 6, 2019

Greenville News
 PART OF THE USA TODAY NETWORK



Easley attorney who sued disabled veterans withheld key details from SC judges

by Kirk Brown & Carol Motsinger

More than \$400,000 in default judgments against seven veterans have been issued in one South Carolina county though other states voided similar debts.

Related story:

The rise and fall of 'mastermind' and 'central banker' of alleged nationwide scheme

Andrew Gamber, a Jonesboro businessman, and Candy Kern-Fuller forged a collaboration allegedly preying on vulnerable veterans.

By Laura Testino, Kirk Brown and Carol Motsinger, *Memphis Commercial Appeal*
 Published 1:21 p.m. CT Nov. 6, 2019

The Arizona connection:

The Arizona Corporation Commission issued a cease and desist order which can be found by clicking [here](#).



Welcome New & Returning APSA Members!

Meador Investigations
 Robin Barton

Tytan Legal LLC
 Andrew Bates

Bernhard Investigations
 Eugene X Bernhard

Blubonnet Process Service
 Pamela Daniels

Gavilan Peak Investigations LLC
 Christina Donaldson

Fields Legal Services
 Monica Fields

Insight Process Serving
 Richard Gadiant

ICU Investigations, LLC
 Ronda Godard

C.O.P.S. Complete Ohio Process Service
 Anthony T. Hodge

Phoenix Legal, Inc.
 Frank James

Direct Legal Support
 Michael Kern

Kevin Kubitskey

Process Server One
 Marion Levesque

Covert Business Solutions
 Brian Messenger

Bottom Line Solutions, LLC
 Shanlynn Rabenda

Atlasta Process Service
 Gean D. Smith

Integrity Attorney Services, Inc
 Efrain Sotelo
 Eric Sotelo
 Ryan Sotelo

Maricopa County Process Service, PLLC
 Gregory M. Urroz

Desert City Investigations & Professional Services
 Matthew Uthe





APSA Board Meeting Minutes — January 18, 2020 (Unofficial)

BOARD MEETING MINUTES

JANUARY 18, 2020 at 10:00am

Residence of Barry R. Goldman, Maricopa, AZ

Those In Attendance

Board Members: Ron Ezell, Tamara Nieto, Barry Goldman, Ron Wyman, Nathan Botsch

Board Members not present: Larry Ratcliff, John Osborn

President's Report

Ron Ezell commented on the last board meeting which took place in Tucson, stating that past president Kelli McFarland provided nice gifts that were presented to Patty Chlebanowski by Larry Ratcliff and himself. Ezell mentioned that Tamara Nieto was sworn into the new Board prior to the start of the meeting. On the subject of legislation, Ezell stated that NAPPS hired a woman at \$500 per month to help Andy Estin, (NAPPS Chair to the Legislative Committee) to review bills.

Vice President's Report

No report. Larry Ratcliff absent.

Secretary's Report

The board meeting minutes from December 7, 2019 were reviewed. Ron Ezell made a motion to accept the minutes as provided. Ron Wyman seconded the motion. All were in favor and the motion passed.

Administrator's Report

Education: Barry brought up the idea of

implementing on-line APSA courses into our education program. He mentioned the raising costs of meeting rooms, travel and speaker expense. Barry said John Osborne is looking into it more. Nathan Botsch suggested video with online instructor. He also questioned whether all 10 credit hours would be acceptable by the Supreme Court. Tamara Nieto said she believes it is. Barry Goldman discussed that more research would need to be conducted regarding the online course design and monitoring ability. Tamara Nieto and Ron Wyman agreed that we should keep our classroom instruction for those who prefer it over on-line. Barry suggested the use of on-line courses throughout the year, with continued educational classroom instruction offered only at the Annual Conference.

Arizona Corporation Commission: Barry Goldman said the new officers and board members were put on the Arizona Corporation Commission site. Ron Ezell requested a change to his address. Tamara Nieto said she would email her contact information to Barry Goldwater.

Vendors: Barry Goldman made reference to EventBright, a company that handles ticket management for events. They are used by SCORE and non-profits. It is thought that their automated system may simplify the complex and cumbersome process of managing the attendees at the Annual Conference. Barry said there is no charge by EventBright for

a non-profit organization, but he will check into it further.

Documents: Several documents were received by Barry Goldman from Patty Chlebanowski. He will go through them and decide which ones to inventory, scan or shred.

Bylaw Amendment: Discussion ensued regarding the proposed amendment to Article III, Section 8 regarding a 30 day waiting period for approval or denial of all applicants. This would allow time for court records to be checked and a broadcast email to be sent to the membership regarding the new applicant. This process ensures that applicants have been able to demonstrate a good community reputation and business practice consistent with the ethics and good of the association. Ron Ezell expressed concern that the applicant whose membership was challenged have a fair appeal process in front of the board, therefore "at the next board meeting" was added to the existing amendment phrase of "Any applicant whose application for membership has been denied may appeal the denial to the Board of Directors for reconsideration". Tamara Nieto was curious as to how the Board would manage approving or denying the application within the 30 day waiting period if the next scheduled Board meeting was past the 30 days. Ron Ezell stated that an Executive Emergency telephonic meeting could be held. All agreed that, fortunately APSA has had the rare occasion of having

undesirable applicants. An unanimous vote of the entire Board is required to approve a bylaw amendment, thus, the vote was scheduled for the next board meeting.

ACPS designation: Discussion was held regarding the ACPS (Arizona Certified Process Server) designation that APSA uses for APSA students who pass the 6 hour APSA course. A few years ago the AZ Supreme Court began to issue ID cards that show "Arizona Certified Process Server". Therefore, Barry Goldman suggested changing our designation to "APSA Certified Process Server". Ron Ezell brought up the APSI designation for instructors. Barry suggested changing the title to "APSA Certified Instructor". All were in agreement. Ron Wyman motioned for the old designations to be changed to "APSA Certified Process Server" and "APSA Certified Instructor". Nathan Botsch seconded the motion which passed unanimously.

Finances: The following reports were provided within the Administrator's Report, provided by Barry Goldman. Profit & Loss statement, Balance Sheet and Aging Summary. (REDACTED)

Barry Goldman said all members were sent an invoice for dues via email with the exception of one member who does not have an email



APSA Board Meeting Minutes

January 18, 2020 (Unofficial, Cont'd)



address. A resolution letter will be provided to the new check signers, Ron Ezell and Tamara Nieto who will present the letter to Bank of America for check signing authorization.

Education Report:

John Osborn not present. Barry Goldman suggested that we start making educational offering plans for the next two years. He provided that there is a redundancy in eight of the course subjects.

Recommendation was made to combine the eight subjects to create three new courses. Goldman's suggestions are outlined in the Administrator's Report. Mention was made of Turbo Court as a means of filing proofs of service. Ron Wyman said there is a fee for the service.

Legislative Report: The session time lines for the House and Senate are included within the Administrator's Report. Barry Goldman asked Ron who he intended to designate as lobbyists. Ron Ezell said that himself, Barry Goldman and Larry Ratcliff have spent a lot of time testifying and

would likely continue. Nathan Botsch asked how many days are dedicated to lobbying. Barry Goldman clarified that lobbying is actually testifying. He explained that we can either object or support a bill online, or go in person to testify.

Newsletter Report:

A column write up for the newsletter should be submitted by our President and Secretary/Treasurer by Jan 31, 2020. Currently there is no blog or security for our website. Barry Goldman suggested a secure socket layer certificate. He also suggested adding a blog to our website in order to obtain a higher google rating. After reviewing other association websites, Goldman believes our website could use improvement. Ron Wyman volunteered to write a blog.

Website: The Policies and Procedure Manual has been posted to the website and is available for download. The new Bylaws have been published on the website. Application/Membership renewal have been updated with prices.

Tamara Nieto made a motion to accept the Administrator's report, which was seconded by Nathan Botsch and passed.

New Business: Committee

Assignments by Ron Ezell
Arbitration & Grievance – Larry Ratcliff
Conference – Barry Goldman
Continuing Education – John Osborn, Nathan Botsch, Barry Goldman
Legislative/Courts – Larry Ratcliff, Barry Goldman, Ron Ezell
Membership – Tamara Nieto, Barry Goldman
Newsletter – Barry Goldman
Website – Barry Goldman
2020 Class and Board Meeting Dates:
March 14, 15 - See website for details
June 13, 14 – Flagstaff
September 18, 19, 20 – Annual Conference/Mesa
December 5, 6 - Tucson
Meeting Adjourned at 12:05pm. Submitted by Tamara Nieto, Secretary/Treasurer

Private Investigators — Show Your License

Arizona Revised Statutes §32-2454 (Advertising) reads,

“All display or broadcast media advertising by a licensee soliciting business shall contain the licensee's name and license number as they appear in the records of the department. The licensee shall not use any advertising that is false, deceptive or misleading.”

So that our members don't get accused of violating this statute, and to protect the integrity and reputation of APSA, each person advertising “Full Investigative Services” or the like has been asked to forward their *individual* (not agency) P.I. license number to the APSA Administrator. The license number will be displayed in the member's listing.

Although the P.I. may have an agency affiliation or license issued, the *individual* number is needed as the membership in APSA is issued to individual process servers, not the agency as a whole.

Thanks to all who provided their license numbers!

HB 2816 — in Direct Opposition to ACJA 7-204 (J)(4)(k)

We can't attach business cards, brochures or other documents to the papers we serve. The rules we live by state, “The private process server shall only serve the legal documents and papers included in the civil action for which the process server has been retained to serve process. No additional papers, advertisements, or brochures may be included in the service of process”. But HB2816 (Engel) seeks to change that for constables. In this bill, when serving evictions, constables would be allowed to “...provide a person who is subject to a pending eviction with a notice advising the person of the pending eviction and any additional information that may assist the person in the eviction process. The provided notification or information must clearly state on its face that it is not a writ of restitution or execution.” We empathize with people on whom we serve evictions, but when asked by them for some resources, we're stuck. Process servers, sheriffs and constables already serve a “Notice to the Defendant” that advises them of what to do. And we can't provide legal advice — including what lawyer to see.

The constables shouldn't be allowed to live by a different set of rules. If the court provided those documents to be served, APSA would have no objection. But it doesn't sound like a court-provided document, but one the constable provides on his/her own.

NAPPS38th Annual Conference

JOIN US !

NAPPS 38TH ANNUAL CONFERENCE & EDUCATIONAL SEMINAR – LAS VEGAS, NV

APRIL 28 – MAY 2, 2020



Bally's Las Vegas

3645 S. Las Vegas Blvd.

Las Vegas, NV 89109

Reservations: (800) 358-8777*

**mention you are with NAPPS and receive the negotiated room rate of \$144 +tax/night
(this rate includes a \$35 resort fee)*

More details can be found at www.napps.org/UpcomingEvents

APSA

In Case You Missed It...

The **ACPS** designation has been changed by a vote of the Board to **APSA Certified Process Server**, effective this year. The **ACPS** designation has in the past been good for one year. To expedite uniformity, the **APSA Certified Process Server** designation will expire on December 31st of the year following taking the course.

So, if you took the course any time in 2019, your designation will expire on December 31, 2020. Likewise, if/when you take

the course at any time this year, your designation will expire on December 31, 2021. If you took the course in 2018 and did not repeat the course in 2019, your ACPS designation has expired.

I have been informed that the ACPS/APSA Certified Process Server course is the only continuing education class that process servers can take each year and get credit for, per the Supreme Court.

We will be preparing new courses, including an

ACPS/APSA Certified Process Server refresher course. Some of the courses will be online, or in self-teaching book format.

Please check your listing on the APSA website (<http://arizonaprocessservers.org/directory/>), and if you believe it should indicate the **APSA Certified Process Server** designation, let me know. I will need to know when you took the course.

If your listing has “Full Investigative Services”, we will need to post your PI

license number. (See [ARS §32-2454](#)). Those not displaying their license number are subject to having “Full Investigative Services” and like references removed. So please forward a copy of your PI license or the number and expiration.

The APSA Certified Process Server designation will only be available to APSA members in good standing. Process servers who are not APSA members shall still receive credit for class hours attended.

Man arrested after pulling gun on process server in Pacific Beach

By [Wendy Fry](#)

Process server said he's been shot once before while serving legal papers in Escondido

A man pulled a gun on a process server in Pacific Beach Thursday morning then holed up in his apartment for about an hour before he was arrested, police said.

The incident began shortly before 8 a.m. at a home on Ingraham Street near Emerald Street. The

man surrendered without incident to police around 9 a.m. and was taken into custody, according to a San Diego Police Department sergeant.

The process server told The San Diego Union-Tribune that when he knocked on the door around 7:50 a.m. to serve a temporary restraining order, the man denied being the target.

Click (control—left mouse button) on the headline to see the complete article. — Ed.

The San Diego Union-Tribune



Lowered Membership Rates & Changes

The APSA Board took the extraordinary step of lowering dues by 40% at its December (2019) meeting. Renewing members will be charged \$60 for TWO YEARS, and new membership applicants will be charged that plus a \$15 application fee to cover administrative costs.

Additionally, APSA is offering a membership certificate suitable for framing at \$19 by mail for new and renewing members. Cost of the training manual has been increased to \$59, including shipping.

Cost for additional areas (counties, cities, towns) in the

online directory remains the same, but now all members will have a searchable field for their city and county included (free) in their listing.

Updates to the services offered in a member's listing are free and welcome.

Forty percent

(40%) off!

Such a deal!

APSA

APSA Vendor/Advertiser Page

APSA wants you to be a part of us!

APSA is moving forward with our 2020 conference preparations and more! We want you!

APSA is offering advertising and participation opportunities in the following:

- ◆ The APSA Newsletter (quarterly to all members and certain others)
- ◆ Our online directory listing (vendors/advertisers are placed at the top)
- ◆ Annual Conference and quarterly, in-person educational events

Aside from having quality educational events each quarter, where process servers get to attend in-person seminars for a one-on-one learning experience, we are planning new courses that will be taught online, as well as self-taught courses from printed booklets for those servers who prefer a more tactile learning experience in the privacy of their own home.

2020 promises to be a year of positive changes for APSA, and we hope you will be a part of it!

I CANN PROCESS SERVICE

LINDA M. COONTS

OFFICE: (520) 249-5100

P.O. Box 728

Sierra Vista AZ 85636

Registered Officer of Superior Court

State of Arizona

County of Cochise

Iron Horse Legal Services, LLC

1850 N Central Ave Ste. 1140

Phoenix, AZ 85004

service@ironhorselegal.com

Office: (602) 253-9519

Fax: (602) 256-9101 www.ironhorselegal.com



**ARIZONA OFFICE
TECHNOLOGIES**

A Xerox Company

Phoenix

4320 E Cotton Center Blvd Ste 100

Phoenix AZ 85040

Main (602) 346-3000

Tucson

3501 E Speedway Blvd Ste 145

Tucson AZ 85716

Main (520) 989-3200

Prescott

3050 N. Navajo Dr. Ste 107

Prescott Valley, AZ 86314

Main (928) 350-3100

APSA

County Process Server Coordinator Listings

County	Process Server Coordinator	Location/Mailing Address
Apache County	Delana Waite 928-337-7551 dwaite@apacheclerk.net	70 W. 3rd South PO Box 365 St. Johns, AZ 85936
Coconino County	Valerie Wyant 928-679-7600 vwyant@courts.az.gov	200 N. San Francisco St Flagstaff, AZ 86001
Cochise County	Martha Rivera 520-432-8598 mrivera@courts.az.gov	Clerk of Courts CK Drawer Bisbee, AZ 85603
Gila County	Esther Canez 928-402-8562 ecanez@courts.az.gov	1400 E. Ash Street Globe, AZ 85501
Graham County	Rebecca Ornelas 928-428-3100 rornelas@courts.az.gov	800 Main St, Safford, AZ 85546
Greenlee County	Madeline Montoya 928-865-4242 mamontoya@courts.az.gov	County Courthouse 5th & Webster PO Box 1027 Clifton, AZ 85533
La Paz County	Ryan Andersen 928-669-6131 randersen@courts.az.gov	1316 Kofa Ave Ste 607 Parker, AZ 85344
Maricopa County	Margarita Yanes 602-372-5375 Processservercorrespondence @mail.maricopa.gov	601 W. Jackson Phoenix, AZ 85003
Mohave County	Gretchen Howell 928-753-0713 x4397 ghowell@courts.az.gov	401 E. Spring Street, PO Box 7000 Kingman, AZ 86402
Navajo County	Marc Russell 928-524-4177 mrussell@courts.az.gov	100 E. Carter PO Box 668 Holbrook, AZ 86025
Pima County	Alan Walker 520-724-3282 awalker@sc.pima.gov	110 W. Congress Tucson, AZ 85701



County Process Server Coordinator Listings (Continued)

County	Process Server Coordinator	Location/Mailing Address
Pinal County	Amanda Stanford 520-866-5381 astanford@courts.az.gov	971 Jason Lopez Circle Bldg. "A" P.O. Box 2730 Florence, AZ 85132
Santa Cruz County	Karla Zuniga 520-375-7700 kzuniga@courts.az.gov	2150 N. Congress Drive Rm 215 Nogales, AZ 85621 PO Box 1150, Nogales, AZ 85628
Yavapai County	Charlie Van Landingham 928-777-3030 cvanland@courts.yavapai.us	120 S. Cortez Street Prescott, AZ 86303
Yuma County	Michelle Lackey 928-817-4241 mlackey@courts.az.gov	250 W. Second Street Ste B Yuma, AZ 85364

All Process Server testing starts promptly. Late admission is not allowed. All testing requires pre-registration through the court clerk's office. Please make arrangements well in advance of the test date.



Advertising with APSA



Advertising Submission Policy:

The APSA Newsletter is published in quarterly each year. All advertising must be paid for in advance. Payment should be made to the Arizona Process Servers Association. Advertising rates are quoted for full-color camera-ready copy in electronic submission in an approved format (PDF, JPEG, etc.). Advertiser is responsible for preparing & submitting ad copy. Copy must be submitted no later than the last day of the month preceding publication (January, April, July, October). Acceptance, placement and publication of advertising is subject to the sole approval and discretion of the Editor. Inappropriate advertising content will not be accepted. Editor reserves the right to decline or edit any advertisement or content therein. In the event an item of advertising is rejected, a refund shall be made to the advertiser. Advertisement size quoted is approximate. Actual size may vary depending on page availability. Advertorials may be written by APSA staff or outside writer at cost to advertiser. Publication of advertorials is charged by the column inch. Advertorials must be clearly marked in the header, "Advertisement". All advertisements may be bordered and/or background colored to distinguish their content.

Advertising Rates

All Payments for advertising must be paid in advance.

advertisers must submit camera ready copy. Mockup by newsletter staff shall incur a \$25 surcharge.

Prices for advertisements are as follows:

Business card size ad is \$55.00 (2 issues) Size: 2.0 x 3.5 (APSA Members get 4 issues)

1/4 page ad is \$100.00 (3 issues) 4.75 x 3.75

1/2-page ad is \$250.00 (4 issues) Size: 4.75 h x 7.5 w, or 9.5 h x 3.75 w

Full page ad is \$375.00 (4 issues)

Advertorials/Banners are \$25/col. in. 3 in. min. (per issue)

All sizes are approximate and not guaranteed. APSA, its Officers, Board of Directors, members, APSA Newsletter Editor and staff are not responsible for errors or omissions of advertising content. All paid advertisers will get a courtesy listing in the online APSA Member Directory at the APSA website for the term of their ad.

APSA Newsletter, 1st Qtr. 2020

Changes in Legislation, Rules, Case Law & Regulations to Watch



Bill / Rule	Short title or description	URL/Link	APSA Position
SB1142	nonhealth professions; occupations; regulations.	https://www.azleg.gov/legtext/54leg/2R/bills/SB1142P.htm	Neutral
HB2085	writs of garnishment; attorney fees	https://www.azleg.gov/legtext/54leg/2R/bills/HB2085P.htm	Support
HB2622	county officials; practice of law.	https://www.azleg.gov/legtext/54leg/2R/bills/HB2622P.htm	Oppose
HB2031	school marshals; requirements; training	https://www.azleg.gov/legtext/54leg/2R/bills/HB2031P.htm	Neutral
SB1293	DOI; DFI; omnibus	https://apps.azleg.gov/BillStatus/BillOverview/73547?SessionId=122	Neutral
HB2797	Aggravated assault (Adds security guards to persons covered)	https://apps.azleg.gov/BillStatus/BillOverview/74081?SessionId=122	Neutral
HB 2816	constables; pending eviction notification; mileage	https://apps.azleg.gov/BillStatus/BillOverview/73454?SessionId=122	Oppose
R-19-0046	Would amend Justice Court Rule of Civil Procedure 144(e) to reduce time for "dismissal for failure to conclude a lawsuit" from ten months to nine months	https://www.azcourts.gov/Rules-Forum/aft/1052	Neutral

Your APSA Administrator and Legislative Committee members scan and receive information from various sources to determine if bills pending before the state legislature, rule change proposals before the Supreme Court, case law or other regulations proposed or enacted are relevant or would have any effect on APSA members or the professional process server in Arizona. Your APSA Administrator also gets a daily email from the Court of Appeals on decisions handed down at the appellate courts. As a NAPPS Chartered Association, APSA is also privy to the help that NAPPS provides its members. Google searches help, too.

Some of the search terms used to find relevant bills and other documents affecting the Arizona process server are: service of process, process server, constable, sheriff, writ, garnishment, judgment, small claims, justice court, notary, legal process, legal document preparer, assault, eviction, detainer, marshal, attorney, continuing education, and others. Here are some of the online resource used by APSA:

- ◆ Bills pending before our state legislature <https://www.azleg.gov/bills/?body=S>
- ◆ Rule change proposals before the Supreme Court <https://www.azcourts.gov/Rules-Forum>
- ◆ Arizona Supreme Court Opinions <https://www.azcourts.gov/opinions>
- ◆ Decisions of the Court of Appeals, Div. I <https://www.azcourts.gov/coa1/Decisions/DecisionsoftheCourt>
- ◆ Decisions of the Court of Appeals, Div. II <https://www.appeals2.az.gov/apl2.cfm>
- ◆ Arizona League of Cities & Towns <https://www.azleague.org/>
- ◆ Arizona Assn. of Counties <https://www.azcounties.org/>
- ◆ Arizona Constables Assn. <http://www.arizonaconstables.com/>
- ◆ U.S. Department of Justice usdoj@public.govdelivery.com
- ◆ U.S. Courts <https://www.uscourts.gov/>
- ◆ AZ Direct—Locate state agencies & key contacts <https://azdirect.az.gov/agencies>

APSA

The APSA Newsletter — Bringing the professional process server news, opinion and information

Arizona Legislative Session Deadlines



Every session has deadlines pertaining to bill submissions and hearings. This year, the schedule is as follows:

January 13 – First day of session

January 16 – House 7-bill Introduction Limit Begins (5 p.m.)

February 4 – Senate Bill Introduction Deadline (5 p.m.)

February 10 – House Bill Introduction Deadline (5 p.m.)

February 17 to 21 – Last week to hear bills in the chamber of origin

March 23 to 27 – Last week to hear bills in the opposing chamber

April 17 – Last Day for Conference Committees

April 25 – 100th Day of Session

NAPPS Annual Meeting

May 1, 2020 - 9:00am
Bally's Las Vegas
3645 S. Las Vegas Blvd.
Las Vegas, NV 89109

NAPPS 38th Annual Conference

April 30 - May 2, 2020
Bally's Las Vegas
3645 S. Las Vegas Blvd.
Las Vegas, NV 89109

[Click here for Registration and Hotel Information](#)



GAPPS Annual Conference

February 29, 2020
 Elizabeth Gallo Court Reporting
 2900 Chamblee Tucker Rd., Bldg 13
 Atlanta, GA 30341

For more info visit: gappsprocess.com

Texas Process Servers' Expo

February 29, 2020
 Williamson Conference Center
 1209 N. Interstate Hwy 35
 Round Rock, TX 78664

For more info visit: txapps.org

FAPPS Annual Conference

March 13-15, 2020
 Embassy Suites - International Drive
 8978 International Drive
 Orlando, FL 32819

For more info visit: fapps.org

TAPPS Annual Conference

March 28, 2020
 Clarion Inn
 2227 Old Fort Pkwy
 Murfreesboro, TN 37129

For more info visit: tntapps.org



The Last Word...

This and that collected from various named and unnamed sources.



According to a recent Tax Foundation study, due to the varying costs of goods and services from state to state, \$100 is actually worth anywhere from \$84.39 to \$116.69 depending on where one lives in the United States. According to [The Arizona 100](#), the value of \$100 real estate invested in Arizona is worth \$103.73, per a study conducted by the Tax Foundation. Our neighbor to the west is valued at \$87.11 per every \$100 invested.

“Use cash when it’s under \$20.”

Sometimes it’s hard to apply advice you hear in articles or books—or even from friends

and family—to your own circumstances. Don’t feel discouraged. You can decide on your own personal rule to live by that works for your financial situation. Small changes to the way you use your credit card could help you take more control of your credit card debt.



Did you know there are 91 incorporated cities and towns across Arizona?

Did you know there are approximately 163 law enforcement agencies encompassing over 14,500 sworn peace officers, 6,500 correctional officers, and 13 police training academies? (Source: AZPOST)



The Arizona Department of Public Safety celebrated 50 years of vigilance in 2019. The Digest, an internal publication of AZDPS, has been in circulation for over 60 years, highlighting stories of employees and the Department. The Special Edition Publication: 50 Years of Vigilance is available for download, [here](#).



Editorial opinions are that of the editor. Other opinions expressed in the APSA Newsletter are those of the writer and do not necessarily reflect those of the Board, individual Board members or officers, nor each member. All submissions are welcome.

The APSA Newsletter is published to promote a source of news, opinion and information for APSA members, affiliates and interested persons and organizations.

Contact APSA for further information about membership and advertising.






Arizona Process Servers Association
 PO Box 2233
 Phoenix, AZ 85002
 Phone: (602) 476-1737
 Fax: (623) 321-5964
 Email: azserverassoc@gmail.com
 www.arizonaprocessservers.org

Court Holidays

Courts are closed on:

- New Year's Day** (January 1st)
- Martin Luther King, Jr. Day** (3rd Monday in January)
- Washington's Birthday** (3rd Monday in February)
- Memorial Day** (Last Monday in May)
- Independence Day** (July 4th)
- Labor Day** (1st Monday in September)
- Columbus Day** (2nd Monday in October)
- Veterans Day** (November 11th)
- Thanksgiving Day** (4th Thursday in November)
- Christmas Day** (December 25th)

Coming Up...

- APSA Board Meetings:**
- March 14, 15 - See APSA Website**
 - June 13, 14 - Flagstaff**
 - September 18, 19, 20 - Annual Conference/Mesa (APSA, AALPI, NCISS)**
 - December 5, 6 - Tucson area**
- 10 Hours of continuing education offered each weekend. Check the APSA website and your email for details including times, locations and courses.**